

## FAQ's

### 1. How do I gain access to The Lake House?

You **MUST** have an Amenity Card to access the facility. Please contact the Amenity Office if you have any questions, (843) 768-3942.

### 2. What is the contact information for The Lake House?

Address: 2319 Seabrook Island Rd  
Seabrook Island, SC 29455  
Phone: (843) 725-1580  
Email: lakehouse@sipoa.org

### 3. What are the Hours of Operation of The Lake House (building & Fitness Pool)?

Monday through Saturday\* – 8:00 AM to 8:00 PM

Sunday\* – 10:00 AM to 5:00 PM

\*Closes early Thanksgiving, Christmas Eve & New Year's Eve. Closed Christmas Day.

### Property Owners

You have afterhours access if you sign a liability form at the Amenity Office.

Monday through Saturday – 5:00 AM to 8:00 AM & 8:00 PM to 11:00 PM

Sunday – 5:00 AM to 10:00 AM & 5:00 PM to 11:00 PM

### 4. What are the hours of the Outdoor Pool?

Open 365 days a year – Dawn until Dusk

There are no outdoor lights. Pool is not heated. In the winter months, water temperature might be too cold for swimming.

### 5. Is the Fitness Pool (indoor) heated?

The temperature is regulated between 83 – 86 degrees year round.

### 6. How much do group exercise classes cost?

Property Owners - \$8.00 per class \$

\$39.00 for unlimited monthly classes\*

\*This pass is available on the first day of the month and is valid for the calendar month.

Guests - \$10.00 per class

### 7. Is there a fee for Guests to use the facility?

Yes, if their Amenity Card says **POA Guest** or **Club Guest**. The Outdoor Pool is FREE to everyone.

### 8. What is the fee and what does it include?

The fee includes the use of the Fitness Facility and the Fitness (indoor) Pool. Passes are per person and non-transferrable. There is no age restriction.

Daily Rate - \$15.00+tax per person

Multi-Day Rate (per person)

3 days - \$30.00+tax

4 days - \$40.00+tax

5 days - \$50.00+tax

Monthly Rate - \$60.00+tax

**9. Can I fish in the Palmetto Lake?**

**Yes**, fishing is permitted. No license is needed. Catch & release. There are 3 types of fish in the lake: Brim, Large Mouth Bass, & Blue Cats. Please be aware of alligators...for safety information please visit:

<http://www.uga.edu/srelherp/alligators/AlligatorSafety.pdf>

**10. How long is the path around the Palmetto Lake?**

The loop around is 0.61 miles.

**11. Are Personal Trainers available?**

**Yes**, personal trainers are available for an additional charge. If you would like to know more or schedule an appointment with one of our highly qualified trainers, please leave your name and the best number to reach you at with The Lake House receptionist.

**12. Do you offer Fitness Center Orientations?**

**Free** Fitness Center Orientations are available by appointment. One of our trainers will show you the proper techniques for the use of the equipment. This is NOT a personal training session. Please leave your name and the best number to reach you at with The Lake House receptionist.

**13. How do I reserve one of the rooms at The Lake House?**

Rose Crater, our Activities Coordinator, is in charge of room reservations. Please contact Rose at (843) 725-1583 or email her at [rcrater@sipoa.org](mailto:rcrater@sipoa.org). She will be able to let you know the availability of the room, if there is a charge for the rental, and the prices.

**14. How do I check out books from The Library?**

There is no check out procedure. If you see some material you would like to use, feel free to take and bring it back at your leisure.

**15. How do I donate or return materials to The Library?**

There is a Book Drop located in The Library to the left when you enter. All returns and donated material should be place in the Book Drop or right next to it.